

# Managed Patching & RMM Service

# Proactive Care, Seamless Operations: Your IT, Always Updated and Monitored

Empower your IT infrastructure with Kick's Managed Patching & RMM, powered by N-able N-central. This comprehensive service is designed to streamline your patch management processes and enhance your overall IT operations efficiency, ensuring your systems are always up-to-date and securely monitored.

#### Features and benefits

/ Automated Patch Management: Automate the deployment of software patches, ensuring that your systems are protected against vulnerabilities with minimal downtime.

/ Comprehensive RMM Capabilities: Leverage N-able N-central to monitor and manage your IT infrastructure remotely, ensuring peak performance and proactive issue resolution.

/ Customisable Reporting: Gain insights into your IT environment with custom reports tailored to your business needs, providing visibility into system health, performance, and security.

/ One Click Remote Access to Endpoints and Servers: Benefit from Kick's RMM platform by having quick remote access to all your desktops, laptops and servers.

/ Secure Infrastructure: Enhance your security posture with regular updates and patches for your software and systems, mitigating risks and protecting your data.

### Service offerings

/ Setup & Configuration: Complete setup and configuration of N-able N-Central, customised for your IT needs.

/ Monitoring and Management: Continuous system monitoring with automated alerts and runbook remediation for optimal operation and security.

/ Patch Deployment: Efficient patch management across your network to ensure compatibility and minimise disruptions. Patching can be automated to fit the profile of your business minimising disruption to systems and improving system uptime.

/ Third Party Application Patching: Our service patches 100 third party applications including all major browsers and other commonly used applications.

#### Why choose Kick ICT?

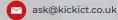
With a focus on customer satisfaction, advanced security technologies, and a team of dedicated experts, our Managed Patching Service stands out as the leading choice for businesses looking to manage their service environment.

#### Don't let your patching be an afterthought.

Contact us today to learn more about our Managed Patching & RMM Service and take the first step towards keeping your environment upto-date.

#### Contact Us







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Feature	Description		Included	
Automated Patch Management	Ensures systems are up-to-date with the latest security patches.			$\checkmark$
Comprehensive RMM Capabilities	Remote monitoring and management of IT infrastructure.			$\checkmark$
Customisable Reporting	Tailored reports providing insights into system health and security.			$\checkmark$
Remote Access to Endpoints and Servers	Quick remote access to all your desktops, laptops and servers.			$\checkmark$
Secure Infrastructure	Regular updates and security patches to protect data and systems.			$\checkmark$
Prices From: (per month)		Server OS: £25	D	esktop OS: £5

## **Prerequisites**

- / Stable Internet Connection: Essential for downloading patches and management communication.
- / System Compatibility: Ensure all devices are compatible with the patch management software and supported operating systems.
- / Administrative Rights: Required on all systems for software patch management.
- / Defined Security Policies: Including patch approval processes and deployment schedules.
- / Backup Solution: In place before initiating patch deployments to protect data.
- / Communication Plan: For notifying stakeholders of patch deployments and impacts.

