

# **Kick ICT Consultancy as a Service**

Empower your business with Kick ICT's bespoke technology solutions and expert consultancy for a seamless and strategic IT management experience.

Kick ICT offers premium consultancy services, focusing on delivering strategic guidance and technical solutions tailored to enhance your business operations.

Our consultancy is designed to be the forefront of our offering, complemented by an escalation support system to ensure comprehensive service coverage.

#### Service Description

/ Broad Technology Expertise: Kick ICT offers a wide array of solutions spanning desktop virtualisation, cloud services, and network security from top vendors like Citrix, Microsoft, VMware, and Fortinet, ensuring a robust, efficient, and secure IT infrastructure.

/ Strategic IT Consultancy: With a focus on strategic planning and customised solutions, our flexible and time-based approach aligns perfectly with your business needs, facilitating both immediate and long-term technological success.

/ Integrated Solutions: We seamlessly integrate technologies across different vendors, delivering a unified IT strategy tailored to your unique requirements, optimising performance, and enhancing security.

# **Supported Vendors and Products**

#### / Citrix:

- > Desktop Virtualisation
- >NetScaler

# / Microsoft:

- > Azure Services
  - Infrastructure as a Service
  - Azure Virtual Desktop
- > Microsoft 365
- > Windows Server & Endpoint
- > Intune
- > Microsoft Endpoint Manager

## /VMware:

- > vSphere
- / Fortinet:
  - > FortiGate Firewalls

# Why choose Kick ICT?

With a dedicated team of consultants, project managers, and technical experts, Kick ICT is equipped to offer comprehensive consultancy services, backed by support escalation for a seamless IT management experience. Our approach is designed to empower your business with the right technology and strategic insight, ensuring you achieve and maintain a competitive edge.

#### **Contact Us**





ask@kickict.co.uk

### **Key Features**

**Priority Access to Consultants:** Enjoy priority scheduling with our expert consultants, ensuring that your business receives immediate attention and expertise when needed, streamlining your IT strategy and problem resolution.

Flexible Time Increments: Utilise your consultancy time flexibly, with the option for remote support in increments of 1 hour or onsite assistance in half-day blocks, catering to your specific operational needs and schedule.

Versatile Use of Time: Our consultancy time can be applied towards a variety of tasks, from routine maintenance and health checks to ensure your IT infrastructure's optimal performance, to strategic project work and ad hoc tasks that require specialised attention.

**Support Issue Escalation:** Leverage our consultancy services for the escalation of support issues to our experienced team, providing a pathway to resolutions and minimising downtime for critical IT systems and processes.

**Dedicated Project Management Allocation:** For projects spanning 2 days or more, dedicated project management is provided, utilising 20% of the project duration to ensure optimal organisation and execution, enhancing overall project success with precise coordination and oversight.

**Project Delivery:** At Kick, we utilise the PQIS methodology for our ICT Project delivery. PQIS (Professional Quality Implementation Services) is a structured methodology for delivering successful IT projects and solutions. It encompasses end-to-end project management across six key phases: Project Initiation, Plan, Design, Build, Deploy, and Review. With an emphasis on discovery, planning, communication, training, testing, and adoption, PQIS ensures implementations meet defined objectives on time and budget.

Pricing	Per Month
35 Hours (5 Days)	£395
84 Hours (12 Days)	£895
12 Days +	Upon Request

#### Why choose Kick Consultancy as a Service

Transitioning from your current IT provider or outsourcing for the first time? Elevate your IT strategy with our Technical division's bespoke consultancy and support services. Tailored to your unique business requirements, we ensure you're equipped with the optimal products and solutions for sustained success.

We offer unparalleled benefits, streamlining your operations for growth. Trust us to secure and enhance your IT infrastructure, guiding your business towards a successful future., guiding your business towards a successful future.



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